



## Introducing the Energy Safety Service

**O**n 1 December 1999 responsibility for managing industry, consumer and public safety in electricity and gas appliances, installations and networks was split into two areas. One area covers electrical worker competency. This is the Electrical Workers Licensing Group, which includes the Electrical Workers Registration Board. The other area covers safety, supply quality and measurement in electricity, gas and petrol / diesel fuels. This is the Energy Safety Service. It combines the former Offices of the Chief Electrical and Chief Gas Engineers into one group.

### What does the Energy Safety Service do?

The Energy Safety Service is responsible for:

- safeguarding people and property from the dangers of gas and electricity
- the safety of gas and electrical appliances and installations, and the safety of electricity supply and generating systems
- the quality and measurement of gas and electricity
- the quality of petrol and diesel.

The Energy Safety Service is now aligned with the Ministry of Consumer Affairs. This is because both the Energy Safety Service and the Ministry seek to achieve:

- safety and quality of products and services
- a balance between rights and interests of consumers and business
- redress and enforcement mechanisms that meet the needs of consumers and business
- safe products in the marketplace
- appropriate, accurate and accessible information, education and advice for consumers and business.

We are committed to safety, reliability and accuracy in electricity, gas and petrol / diesel. We will continue to work with industry to promote high safety and quality standards in networks, installations and products. We will also be working to ensure safe appliances and their safe use.

We value our relationship with you - it helps us to help you, and the rest of New Zealand, to improve safety and product quality. From time to time Energy Safety Service staff may contact you. We greatly appreciate your assistance.

### What differences will the changes make for you?

The changes will:

- bring a clearer focus to safety, supply quality and measurement across the Gas and Electricity sectors
- allow us to take up opportunities and be more proactive
- encourage improved communication with you
- make us more responsive to industry and consumers.

In addition, the quality of our information and advice will benefit from close association with similar work undertaken by the Ministry of Consumer Affairs.

All this will add up to better service, in a more effective safety and supply quality environment.

For further information contact:

#### Industry enquiries

Free fax 0508 SAFE ENERGY (0508 723336)

#### To report gas/electrical accidents and fires

Free phone 0800 10 44 77

#### Website

[www.consumer-ministry.govt.nz](http://www.consumer-ministry.govt.nz)

#### Email

[safe.energy@moc.govt.nz](mailto:safe.energy@moc.govt.nz)

#### For general enquiries

Phone 0-4-472 0030

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**energysafetyservice**

*te ratonga whakaruru pūngao*