

2 October 2018

Ref: 31310/CW/JV/GB

Contact: John Vanderzon
Phone: +61 8 8274 2188
E-mail: jvanderzon@aga.asn.au



Mr Bernard Kudrenko
Rinnai Australia Pty Ltd
61 Malcolm Road
Braeside, VIC 3195

Dear Mr Kudrenko,

REINSTATEMENT OF SUSPENDED AGA CERTIFICATE
Re: Rinnai Log Effect Space Heaters - RIB2312N
AGA Application 17012, AGA Certificate 7707

On 1 August 2018, Certificate 7707 was suspended as a result of safety related non-conformances identified under GTRC initiated Spot Tests for open flued space heaters (refer to AGA letter dated 1 August 2018 Ref: 31198/CW/JV/GB).

This action was taken based on testing product designed for use with natural gas and I note you have since initiated testing following design modification (AGA Application Ref: 17012 / AGA Test Report R18082001) to rectify the non-conformances identified during the Spot Tests.

Following a review of the test report and our follow-up communications, we have re-instated Certificate 7707 (Natural Gas models only). I note further testing will be conducted to verify satisfactory performance on Propane and ULPG models before these gas type models are also reinstated.

Please find enclosed:

- Revised AGA Certificate **7707**
- Revised Specification Issue **05**
- Details of the certification entry as it will appear in the "Directory of AGA Certified Products", as found on our website www.aga.asn.au.

Please review the enclosed documentation and advise if any details are incorrect or inadequate.

Finally, AGA is obliged to notify Government Regulatory Authorities with responsibility for gas safety in Australia and New Zealand when Certificates are re-instated and, in this instance, I have done so by way of a copy of this letter.

Yours sincerely,


Chris Wealthy
Managing Director & CEO

CC: Mr Rick Boykett – Rinnai Australia Pty Ltd



AGA CERTIFIED PRODUCT



Certificate Holder: **RINNAI AUSTRALIA PTY LTD**

ABN/ACN No. (if applicable): **005 138 769**

Manufacturer: **RINNAI NEW ZEALAND LIMITED**

Agent (if applicable): **N/A**

Type of Appliance: **GAS SPACE HEATER – LOG EFFECT**

Model No. & Description: **RINNAI 500 & NEO**
(Refer www.aga.asn.au for more details)
RINNAI 500 (AU): RIB2312N (A)
(Natural Gas)
NEO (NZ): RIB2312N (Natural Gas)

Suitable for Freestanding (Plinth or Console), Zero Clearance inbuilt or
Fireplace/Masonry (using flexible flue liner) installation

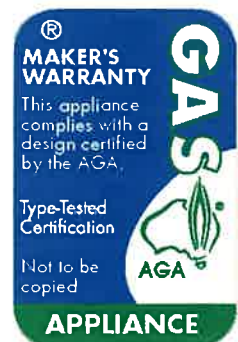
Relevant Standard(s): **AS/NZS 5263.1.3:2016**
AS 5263.0-2013

Gas Type(s): **NATURAL**

This is to certify that the particular **APPLIANCE** specifically described herein and supplied to The Australian Gas Association (hereafter called the AGA) by the Certificate Holder named above has been subject to "type-testing" and assessed by the AGA to comply with the requirements of the AGA's Product Certification Scheme for Type Tested Gas Products.

This Certificate is issued on the express conditions that:

- (i) The Certificate Holder undertakes to comply with the Rules Governing The AGA's Product Certification Scheme (hereafter called the Rules Governing);
- (ii) The Certificate Holder undertakes to apply the AGAMark under licence or affix the AGA's Certification Badge (an image of which is endorsed hereon) to every appliance of the above-named model(s) throughout the currency of the certification;
- (iii) This Certificate remains the property of the AGA; and
- (iv) The AGA reserves the right to cancel this Certificate in accordance with the Rules Governing, and in such an event the Certificate Holder undertakes to surrender the Certificate and Certification Badges to the AGA upon request.



John Vanderz

Client Manager

[Signature]
Certificate Authorised

Certificate first issued: **14 January 2011**

Certificate No: **7707**

This copy valid from: **1 October 2018**

Refer specification issue: **05**

QF711/12

Directory Certificate Entry

Domestic and Commercial Appliances

Space Heating Appliances

Flued Radiant/Convection Heaters

Rinnai Australia Pty Ltd

(61 Malcolm Rd., Braeside, 3195 VIC AUSTRALIA Ph: 03 9271 6501)

Relevant Standard/s:

AS/NZS 5263.1.3 | 2016 | Gas appliances Part 1.3: Gas space heating appliances | 8/03/2016

AS 5263.0 | 2013 | Gas appliances, Part 0: General requirements | 17/09/2013

7707	1.11		Annual	Star	TGC	Type of Gas		
			Energy Cons. (MJ/year)	Rating/ Shading		Mj/h	Nat	TLP
		<i>Rinnai Log Effect Space Heater</i>						
		<i>Rinnai 500 (AU) Model:</i>						
		RIB2312N(A)	11535	4.0/119°	30	N		
		Rigid Flue Type						
		RIB2312N(A)	11420	4.1/123°	30	N		
		Flex liner flue type						
		<i>NEO (NZ) Model:</i>						
		RIB2312N	11535	4.0/119°	30	N		
		Rigid flue type						
		RIB2312N	11420	4.1/123°	30	N		
		Flex liner flue type						

Suitable for Freestanding (Plinth or Console),

Zero clearance inbuilt or Fireplace/Masonry (using flexible flue liner) installation.

Tuesday, 2 October 2018